



Techbar Services

Introduction to Techbar:

Techbar is an innovative beverage brand offering a range of refreshing drinks both online and offline. Our mission is to provide high-quality drinks with a seamless experience, empowering customers to enjoy their favorite beverages on the go. We offer live rider tracking and a user-friendly app for online orders, ensuring customer satisfaction every step of the way.

This agreement outlines the terms and conditions for kiosk sellers, who are integral in delivering our drinks in-store to customers. The agreement ensures clarity on roles, responsibilities, and expectations.

Kiosk Seller Agreement 🤝

1. Operating Hours 🕒

The Kiosk Seller agrees to operate during the following hours:

- **Morning Shift:** 8 AM to 2 PM
- **Evening Shift:** 2 PM to

2. Product Offerings 🍹

The Kiosk Seller will exclusively offer Techbar's range of beverages as listed in the approved product catalog. No other beverages or items should be sold at the kiosk.

3. Quality Control 🧑‍🔬

The Kiosk Seller agrees to maintain the highest standards of product quality and hygiene in line with Techbar's brand guidelines.

4. Pricing 💰

Prices for the beverages will be as set by Techbar. The Kiosk Seller is not authorized to alter any pricing without prior written consent from Techbar.

5. Payment Terms 💳

Payment for products sold must be submitted to Techbar weekly. Payment must be made by bank transfer, and the Kiosk Seller will receive an invoice detailing their sales

and payment details.

6. **Inventory Management** 📦

The Kiosk Seller is responsible for managing inventory levels and placing orders for new stock through the Techbar designated ordering platform.

7. **Training and Support** 📖

Techbar will provide initial training for the Kiosk Seller, covering product knowledge, customer service, and operational procedures. Ongoing support will also be available.

8. **Live Tracking Integration** 📍

The Kiosk Seller agrees to use Techbar's live tracking app for rider and delivery coordination when required for customer orders. This ensures smooth delivery and real-time updates.

9. **Health & Safety Compliance** 🏥

The Kiosk Seller is required to follow all health and safety regulations, including proper food handling and sanitation practices, in compliance with local laws and Techbar guidelines.

10. **Maintenance and Repairs** 🛠️

The Kiosk Seller is responsible for maintaining the kiosk, including the cleaning and upkeep of equipment. Any major repair costs will be the responsibility of Techbar, provided the damage is not due to negligence.

11. **Marketing and Promotion** 📣

Techbar will supply promotional materials and branding guidelines. The Kiosk Seller agrees to display these materials in the kiosk location as directed by Techbar.

12. **Technology and Systems** 📱

The Kiosk Seller must maintain access to the Techbar app for order tracking, live maps, and reporting purposes. The seller agrees to follow all operational processes via the app.

13. **Termination of Agreement** ✂️

Either party may terminate this agreement with a written notice of 30 days. Upon termination, the Kiosk Seller will return any Techbar-branded materials and stop selling Techbar products immediately.

14. **Liabilities** ⚖️

The Kiosk Seller is liable for any loss, theft, or damage to Techbar's property due to negligence or misuse. Techbar is not responsible for any financial losses or damages

beyond product quality issues.

15. **Dispute Resolution** 🙌

Any disputes arising from this agreement will be resolved through amicable negotiation. If unresolved, the matter will be taken to mediation or arbitration in accordance with local laws.

Techbar Rider Agreement 🤝

1. **Live Tracking & Order Status** 📍

The rider must provide live tracking of each delivery, updating the order status in real-time through the Techbar app. This includes marking the order as "Picked Up," "In Transit," and "Delivered" on the app.

2. **Pre-Delivery Order Status Update** 📱

Before leaving for each delivery, the rider must update the order status to "Ready for Delivery" in the app. This ensures proper tracking of the order's journey.

3. **Timely Delivery** ⌚

The rider must ensure that all deliveries are completed within the agreed time frame to guarantee customer satisfaction. Delays must be communicated immediately via the app.

4. **Customer Communication** 🗣️

The rider should communicate with the customer in case of any delays or issues with the order. This includes contacting the customer prior to delivery if needed.

5. **Accurate Order Handling** 📦

The rider is responsible for ensuring that the correct order is picked up from the Techbar warehouse and delivered to the customer, without any mix-ups or missing items.

6. **Proper Delivery Documentation** 📄

Upon delivery, the rider must ensure that the customer receives the correct documentation (receipt, order details, etc.) and must obtain a signature or confirmation through the app if required.

7. **Techbar Stock Handling** 🏪

The rider must handle all Techbar stock with care, ensuring that beverages and products are stored and transported in the proper conditions to avoid any damage or spoilage.

8. **Packaging Care** 📦

The rider should check that all beverages are properly packed and secured for transport to avoid spillage or breakage during delivery.

9. **Delivery Confirmation** ✅

After successfully delivering the order, the rider must update the app with the final status, including a photo of the delivery (if requested), or a signature from the customer confirming receipt.

10. **Route Optimization** 🚗

The rider must use the most efficient route for deliveries, minimizing delays, and ensuring timely arrival. This may include using navigation tools or following the app's recommended path.

11. **Weather & Traffic Awareness** ☁️

The rider is responsible for adjusting delivery schedules and routes in case of weather or traffic disruptions and should notify the customer about any significant delays.

12. **Stock Accuracy and Accountability** ⚖️

The rider is accountable for any discrepancies in the stock, ensuring that all products delivered are recorded accurately in the system. If any product is missing or damaged, it must be reported immediately.

13. **Safety & Security** 🚒

The rider must prioritize safety during deliveries, following all road safety rules and ensuring the security of the products while in transit.

14. **Reporting Issues** 📝

The rider must promptly report any issues encountered during the delivery process (e.g., customer complaints, damaged products, accidents) to Techbar support, using the app or direct communication.

Private Party Catering Agreement 🤝

1. **Event Participation** 🎉

The Private Party Caterer agrees to attend specified events and parties to sell Techbar beverages as outlined by Techbar. The caterer will only offer Techbar's approved drinks for sale at these events.

2. **Promotion of Techbar** 🍹

The Private Party Caterer agrees to actively promote Techbar's brand at the event, including displaying promotional materials (e.g., banners, flyers, and digital ads) provided by Techbar.

3. **Product Exclusivity** 🔴

The Private Party Caterer agrees to exclusively serve Techbar drinks at the event. No other beverages, including alcohol, should be sold or offered without prior written consent from Techbar.

4. **Event Timing and Setup** 🕒

The Private Party Caterer is responsible for arriving at the event venue at least one hour before the event starts to set up the drink station or booth. The setup must be completed before the event begins.

5. **Order Management** 📱

The Private Party Caterer agrees to keep an accurate record of all drink sales and transactions. A detailed report of sales must be submitted to Techbar after each event.

6. **Staffing and Training** 🧑‍🎓

The Private Party Caterer will provide staff trained in the preparation and service of Techbar beverages. Techbar may provide training for staff if required. The caterer's staff must wear appropriate attire and maintain a professional appearance.

7. **Inventory Management** 📦

The Private Party Caterer is responsible for managing the beverage inventory for the event. Any shortages, damages, or issues with stock must be immediately reported to Techbar.

8. **Pricing** 💰

The Private Party Caterer will sell Techbar drinks at the prices provided by Techbar. The pricing cannot be altered without prior consent from Techbar.

9. **Marketing and Advertising** 📣

The Private Party Caterer agrees to use only Techbar-provided promotional materials and marketing assets to advertise the drinks and services. Any other promotional content must be approved by Techbar in writing.

10. **Payment and Commission** 💳

The Private Party Caterer agrees to pay Techbar a commission for every drink sold at the event. The percentage and payment terms will be agreed upon in writing before each event.

11. **Health and Safety Compliance** 🏥

The Private Party Caterer agrees to comply with all health and safety regulations, including proper handling, preparation, and storage of Techbar's products at the event. All safety protocols must be followed for the welfare of the customers and staff.

12. **Event Cancellations** 🚫

If an event is canceled or rescheduled, the Private Party Caterer must notify Techbar at the earliest. In case of cancellations, any non-refundable costs must be borne by the party responsible for the event.

13. **Brand Representation** 🏆

The Private Party Caterer agrees to represent Techbar with professionalism, courtesy, and enthusiasm. Any negative behavior or actions that could harm the reputation of Techbar will result in immediate termination of this agreement.

14. **Termination of Agreement** ✂️

Either party can terminate this agreement by providing written notice at least 7 days prior to an event. If the agreement is terminated for any reason, the Private Party Caterer agrees to return all promotional materials and products supplied by Techbar.